

Terms and Conditions

Exchange Policies –The nature of the contents of each plan package are PDF file documents. A downloaded PDF document is considered an “opened” package and therefore we cannot honor requests for refunds or exchanges. However, if you find that the plan you have purchased is not able to be opened or downloaded, we will send you the purchased plan via email.

Material Lists – Non-returnable. Since material lists are specific to each plan package and are created specifically for your order, they are not returnable.

Homeowners Associations – Prior to purchasing our plan packages, be sure to contact your local homeowners association, if applicable, about being in compliance with their rules and regulations policies.

Codes & Requirements – Before purchasing our plan packages, please contact your local county and/or municipalities about meeting any regulations and requirements, if applicable. The assistance of a local landscape architect, landscape designer and/or local nurseryman professional may be necessary to modify the drawings to comply with your area’s specific requirements. Also, it may be necessary to consult and/or hire a professional landscape business to install your purchased package plan.

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